

Information and Hotel Policies

The arrangements are packages; a failure not to use parts of the arrangements is not remunerated. There is no right to a specific room. There is only a limited number of rooms available at these conditions. Offers are subject to availability and are not applicable to existing reservations.

Renewals are possible concerning to the season price.

- Prices are subject to change -

Cancellation policy:

The cancellation fees are graded according to the time of cancellation or change of booking:

Up to 49 days prior to arrival incur no costs

48-29 days before arrival 50 %

From the 28th day before arrival 80 %

With a package being booked, the amount is 100%, because it is a complete package.

Individual services cannot be taken out or being transferred to a third person. This also applies for early departure or late arrival.

We recommend travel insurance.

If the reservation is going to be canceled as a no-show, 100% of the complete of reservation will be charged.

Exclude third parties:

Claims and rights arising from agreements concluded with the hotel, may only be transferred with the consent/ permission of the hoteliers to third parties.

Lost property:

Lost or forgotten objects will be forwarded only on request! The hotel commits to a storage of 6 months.

Pets:

We ask for your understanding that we cannot accept pets, of any size.

All rooms are non-smoking rooms.

We do have a smokers lounge for you.